

news release: 04 August 2010

## New management appointments in Sales and Collections at Lowell Group

Leeds-based Lowell Group, widely acknowledged as the UK's leading debt purchasing company, has recruited two new highly experienced managers to further strengthen its senior management team.

Phil Hickson has been appointed in the new role of sales manager for the Group and Robert Taylor has been recruited as collections manager.

Phil Hickson has spent the last ten years as a senior business development manager at GE Money. In his new role at Lowell he is working closely with sales and marketing director Joyce Newman to build new and existing client relationships.

Robert Taylor has joined Lowell from Vodafone UK. As collections manager, he is responsible for the day-to-day running of Lowell Group's call centre, ensuring it operates efficiently and compliantly. Prior to Vodafone, Robert spent several years with a leading consumer finance company working in collections, training and call centre management. Robert will work closely with head of collections, John Haywood.

Commenting on the Group's latest appointments, chief executive officer James Cornell, said:

"These appointments will support continued business growth by strengthening both sides of our customer proposition. Phil will focus on building new and existing client relationships, whilst Robert's focus is on building realistic and achievable repayment plans for our customers. Both are highly experienced in their respective fields and have excellent track records. I am sure they will make a big contribution to the Group's continued success."